



Nearly 40% of respondents expect the size of their ID badging program to increase in 2024.





COVID and remote classes slowed us down, but we are fully back up and running now.



9%

Strong **Increase**



30% Slight

Increase



58% About the

Same



3% Slight

Decrease



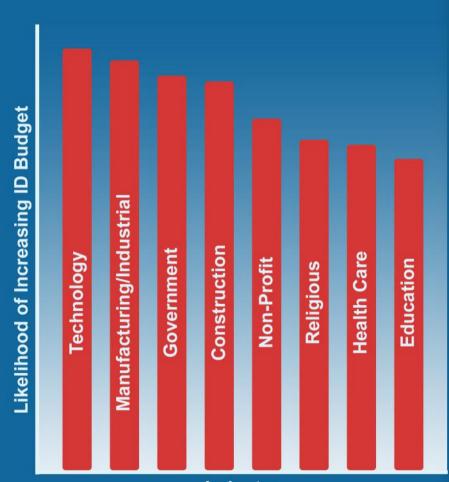
1% Strong

Decrease



Type

Respondents in technology, manufacturing and government are the most bullish on increasing their ID budget.



Industry



Usage

The 846 respondents provided more than 2,000 use cases for ID badging, led by people identification. Access cards are used by around 20% of respondents.

Visible employee or student identification within the organization	29.6%
Enter exterior doors of your building(s) with access cards or fobs	21.2%
Open interior doors with access cards or fobs	17.5%
Visitor management	12.0%
Access to services within the organization	7.0%
Use of mobile identification/credentials*	4.0%
Creation of membership or promotional cards	3.8%
Other	4.9%

* Mobile Device Door Access Usage

10.5% of respondents already use this 27.7% of respondents want to use this **61.8%** of respondents are not interested

Trends

Nearly 80% of responses on trends that have been or will be affecting the use of ID badging are indicative of an increase.

Trends driving increase	2024	2023
Acceleration in hiring	20.8%	15.9%
New hardware and/or company policy changes	20.6%	15.7%
Desire for increased card security features	19.2%	17.5%
Hybrid and remote work schedules	11.9%	12.2%
Move to mobile credentials	7.1%	7.8%
Trends behind decrease		
Inflation/economic conditions	11.0%	11.9%
Supply chain delays	9.4%	19.0%



Function

Even though office management is the largest function among the respondents, responsibility



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