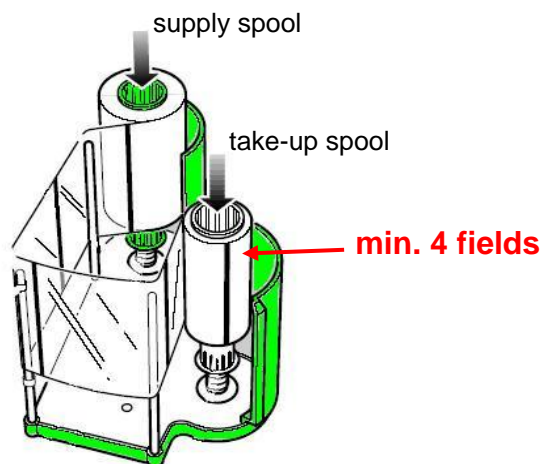


## XID Printer User Instructions for loading consumables

1. Always load new ink ribbon and retransfer film when the printer tells you so.  
The display message is **"Ink Run Out"** or **"Media Run Out"**  
**DON'T** press the RESET button without having changed the materials before.



Never manipulate the ink ribbon and the retransfer film when you load the materials.

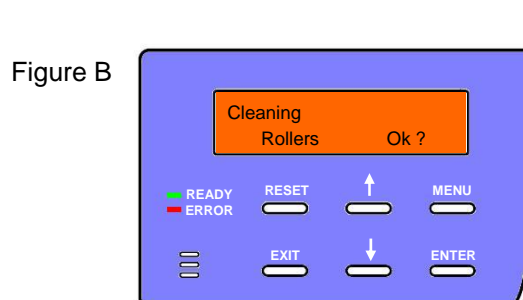
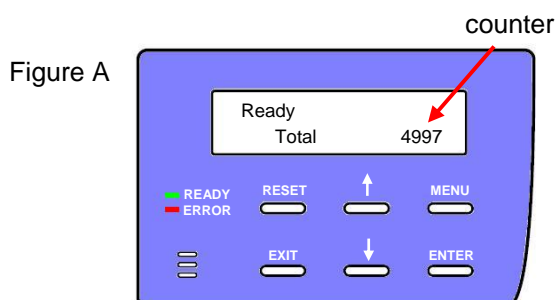
**Make sure you have at least 4 printable fields wound up to the take-up spool when you load new materials.**

**NOTE:**

**Not following the instructions under item 1 and 2 will damage the printer.**

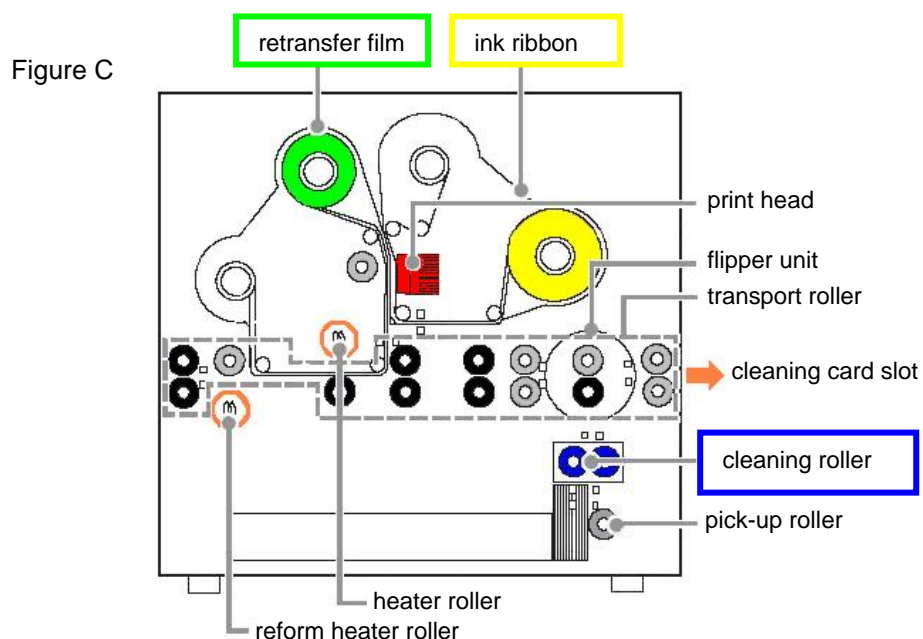
## XID Printer User Instructions for cleaning and maintenance

1. Always clean the printer after 1000 prints using the cleaning kit. Look on the print counter when it passes the next 1000 print mark (see Figure A).  
**Do the cleaning always in the morning when the printer is cold.**
  - To start the procedure make sure the printer is powered off.
  - Open the front door, remove the green retransfer film cassette, close the front door and turn on the printer. Ignore the error messages on the printer's display.
  - Wait till the initialisation of the printer has finished and start the cleaning procedure by pressing **3** times the **"MENU"** button, the LCD will display **"Cleaning"**.
  - Now press **"ENTER"** and **"Rollers ok?"** will be displayed (see Figure B).
  - Press **"ENTER"** once again to prepare the cleaning procedure.
  - Peel off the protection paper of the cleaning card and insert the card into the cleaning card slot (see Figure C **orange marked arrow**) with the adhesive side face up.
  - Press **"ENTER"** and the printer will pick-up the cleaning card and eject it on the left side.
  - Insert the card again on the right side with its adhesive face down to repeat the cleaning procedure once more by pressing **"ENTER"**.
  - After the cleaning card comes out on the left side, take it and throw it away. **Do not use it again.**
  - Power off the printer. Then do the additional cleaning as described in the following sections.





2. Use the wet cleaning tissues to clean the visible rubber rollers (see Figure C grey marked rollers)
3. Use the wet swab to clean the print head gently. (see Figure C **print head marked red**)



4. After the cleaning is finished, insert the green re/transfer cartridge again. Close the front cover and power on the printer again.

### Special procedure one time a week only:

At the end of the last working day in the week take out the special cleaning rollers and wash them with clean water. **Do not use any detergent or soap for the cleaning rollers, just use plain water.** Put back the dry cleaning rollers into the printer again on Monday morning before you start your work (see Figure C **cleaning roller marked blue**).

Also, take out the filter covers on the top left and right side of the printer housing and clean the filters from dust and dirt.

For detailed instructions please refer to the printer's user's manual.