

ID Cards Provide Comfort & Security for Patients

ID card printers from ID Wholesaler help health care organization help others



Identification cards are not just an asset internally within an organization, they can also add security and comfort for customers.

Edison Home Health Care, an in-home health care organization located in Brooklyn, New York, has employee identification cards for this very reason.

"Because we're visiting patients in their homes, we want to provide comfort that an official employee is at their door," says Nathan Tempelman, Assistant Administrator at Edison Home Health Care. "The cards also allow us to comply with DOH (Department of Health) requirements."

CHALLENGE

An Asset to Their Community

Edison Home Health Care's staff includes nurses, home health aides, homemakers, physical therapists, occupational therapists, social workers, and nutrition counselors. Their active home attendants offer medical, nursing, therapeutic, and social support services to the elderly and disabled.

Before opening in 2008, management knew that they would need identification cards to put their patients at ease and clearly identify employees. To learn more about ID systems, they received guidance from another agency about the equipment needed to make ID cards and the printer features that would be needed. The agency was using an Evolis Pebble 4 and recommended the same printer for Edison Home Health Care. Upon receiving the advice, they turned to the internet to research photo ID companies.

"We searched online, found ID Wholesaler, and were pleased with their prices," says Tempelman.

SOLUTION

An Asset to the Company

After locating the Evolis Pebble 4 online, they called ID Wholesaler to discuss their needs with an ID expert. Amy Sanders, their account representative, agreed that the Evolis printer would serve their needs well and helped process their order.

"It has been two years since the Evolis Pebble was purchased and we have never received a technical support call from Edison Home Health Care. The Pebble is a great fit for organizations of this size requiring basic photo ID's," says Sanders.

RESULTS

An Asset to Patients and Employees

Edison Home Health Care has printed thousands of cards and management has found it easy to use. It is used on a weekly basis for new hires and lost cards.

"We really like the clarity of the images. This is important because our patients need to be able to identify the employee," says Tempelman. "We'd recommend this printer 100%. It's reliable and really serves its purpose."

APPLICATION: Employee Identification

SOLUTION: Evolis Pebble 4

- Direct to card, single-sided printing
- Encoding and interface options available
- Reliable printer with 3 year warranty
- Sleek design with choice of 3 colors



The design of the card has proven to be beneficial to both patients and employees. The front of the cards includes the company logo in color, a photo of the employee, the employee's name, and job title. The back of the card has the company address, phone number, and the phone number employees need to call to clock in and out.

Edison Home Health Care continues to turn to ID Wholesaler to keep their ID card program running smoothly. Tempelman says they've been satisfied with the service and support they've received from ID Wholesaler: "It's easy to reorder – either by phone or online."



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